

## Horton window & door system guarantee 1

**1.1** - The guarantees will be invalidated immediately should the products be; misused, damaged, rendered inoperative, dismantled by the customer or any unauthorised person, neglected, or should any alteration to the original take place.

**1.2** - Routine cleaning and normal cosmetic and mechanical wear are not covered under the terms of this guarantee.

**1.3** - This guarantee does not affect your statutory right as a customer in the United Kingdom.

**1.4** - The guarantees will be invalidated immediately should the product show evidence of impact, mishandling or tampering unnatural chemical corrosion or use contrary to its intended purpose.

## Glass guarantee 2

**2.1** - If within 10 years from the date of dispatch from our site an unbroken product is, through faulty manufacture, affected by material visual obscuration because of condensation on either interior surface, we will at our option, supply a replacement sealed unit or refund the original purchase price to our customer. This represents our maximum warranty liability.

**2.2** - Any claim under warranty is subject to our representative being afforded reasonable opportunity to inspect the product concerned before deglazing. If on inspection it is determined that the product was not of faulty manufacture, you may be required to pay the cost of the inspection.

**2.3** - If a replacement product is supplied it will be of our standard type or product current at the time of replacement.

**2.4** - This warranty applies only on the manufacturers' units installed in normal building service conditions within the United Kingdom.

**2.5** - This warranty excludes any products which have not been handled, stored, installed and maintained completely in accordance with the glazing and maintenance instruction of the Glass and Glazing Federation manual.



# EXTENDED GUARANTEE

 [Register your guarantee online](#)



## Windows and Doors

This guarantee is issued in association with our raw material suppliers & based on proven technology for UV stabilised products.

Further details and full conditions can be supplied on request.  
All products to be installed to manufacturer recommendations.

# Horton Building Plastics

## Our Guarantee



**BFRC** Energy Window

Horton Building Plastics Ltd  
PVC-U Casement Window  
Linear Chamfered A++

Energy Index (kWh/m <sup>2</sup> /year) <small>(BFRC Energy Index certificate for standard UK and Ireland windows and doors). Actual energy consumption for specific application depends on: building type, local climate and indoor temperature.</small>	23.00
For climate zones in	UK & Ireland
Thermal Transmittance (U window)	0.94 W/m <sup>2</sup> :K
Solar Factor (g window)	0.40
Effective Air Leakage (L factor)	0.00 W/m <sup>2</sup> :K

**BFRC** Energy Window

Horton Building Plastics Ltd  
PVC-U Casement Window  
Rehau Total 70 c  
Rehau Total 70 s  
Halo Flush  
'A' Rated

For climate zones in	UK & Ireland
Thermal Transmittance (U window)	EN673 (2011-04)
Ug	1.217 W/m <sup>2</sup> :K
0° related to vertical position	
Solar Factors	EN410 (2011-04)
Solar factor (g)	0.7252

## 2 Accreditations

**BS 7412** - This covers important quality implications such as materials, construction, security, safety, as well as weather-tightness, operation and strength performance.

**BS 7413** - Specification for the high standard of extruded PVCu profile that goes into manufacturing our windows and doors. This license incorporates BS 5750 Part 2, a quality management system assurance declaration, and includes BS 6375 Part 1 concerning weatherability.

**BS 7950** - The specification for the enhanced security performance for casement windows.

**BS EN ISO 9001 : 2000** - Management system accreditation promoting excellence in corporate operating procedures from the simplest task to the most complex production order. This hard earned, prestigious standard is rigorously policed, ensuring that a high level of quality is met time after time by manufactures.

**ACPO SDB** - Secured by Design (SBD) is owned by the Association of Chief Police Officers (ACPO) and is the corporate title for a group of national police projects focusing on the design and security for new & refurbished homes, commercial premises and car parks as well as the acknowledgement of quality security products and crime prevention projects.



Supaglaze Ltd.

# Horton Building Plastics

## Registration



### 1 Register Online

Option A

To register your warranty please visit

[www.hortonbp.co.uk/my-warranty](http://www.hortonbp.co.uk/my-warranty)

### 2 Register by Post

Option B

#### Customer Details

Name	Tel
Email	
Address	
Post code	

#### Installation Details

Installer name	Installation date
Order number	Today's date

Description of work carried out

Please return your completed form to one of the following addresses:

✉ Unit 9, Britannia Business Park, North Road, Stoke-on-Trent, ST6 2BZ.

✉ Unit 3, Park Hall Business Village, Park Hall Road, Longton, ST3 5XA.