

We, the vendor, are pleased to offer the following guarantees

The Horton® window and door system is guaranteed against all defects in materials or manufacture applied exclusively to the systems as follows:-

20

20 year extended guarantee on **white profile** for shape and dimension, and resistance to weathering and light.

10
year

10 year guarantee on **foiled profile** for shape and dimension, and resistance to weathering and light.

10
year

10 year guarantee on **all window, door and patio system hardware** components for functioning and reliability.

10
year

10 year guarantee on **fasteners** used throughout the system.
(Samples of the screws have completed a 500 hour accelerated corrosion salt & spray test.)

10
year

10 year guarantee applies to the **glass** on any A rated argon filled units.

2
year

2 year guarantee applies to the **surface finish on door handles** unless you have upgraded to a superior product on request.

Horton window & door system guarantee

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1.1 - The Guarantees will be invalidated immediately should the products be misused, damaged or rendered inoperative, dismantled by the customer or any unauthorised person, neglected or should any alteration to the original.

1.2 - Routine cleaning and normal cosmetic and mechanical wear are not covered under the terms of this guarantee.

1.3 - This Guarantee does not affect your statutory right as a customer in the United Kingdom product show evidence of impact, mishandling or tampering unnatural chemical corrosion or use contrary to its intended purpose.

Glass guarantee

2

2.1 - If within 10 years from the date of dispatch from our site an unbroken product is, through faulty manufacture, affected by material visual obscuration because of condensation on either interior surface, we will at our option, supply a replacement sealed unit or refund the original purchase price to our customer. This represents our maximum warranty liability.

2.2 - Any claim under warranty is subject to our representative being afforded reasonable opportunity to inspect the product concerned before deglazing. If on inspection it is determined that the product was not of faulty manufacture, you may be required to pay the cost of the inspection.

2.3 - If a replacement product is supplied it will be of our standard type or product current at the time of replacement.

2.4 - This warranty applies only on the manufacturers' units installed in normal building service conditions within the United Kingdom.

2.5 - This warranty excludes any products which have not been handled, stored, installed and maintained completely in accordance with the glazing and maintenance instruction of the Glass and Glazing Federation manual.